

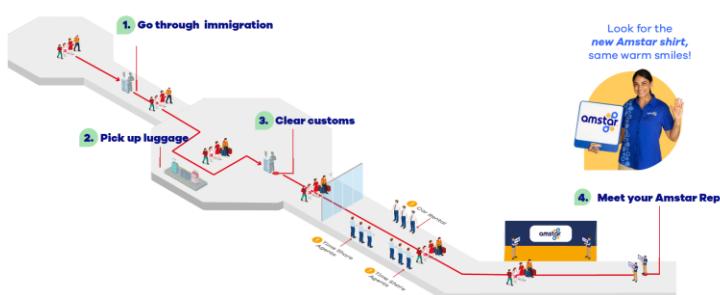
Airport Terminals & Procedures



Terminal A



Terminal B



Once you arrive at Punta Cana International Airport you will disembark the plane and be directed to terminal building A or B depending on the airline arriving.

Procedures on both terminals:

You will need to hand over your passports to the immigration officials and your passport will be checked and stamped. At this point, fingerprints may also be taken by a biometric device. This is for security reasons to monitor arrivals and departures. After passport control, you will be directed to the baggage claim area. The belt numbers where your luggage will appear are displayed on screens inside the baggage claim area. Trolleys are available at this point. Once you have collected your luggage, you can proceed to the customs area. After clearing customs, you will find porters to assist you with your luggage. Exiting the terminal building, you will see uniformed AMSTAR DMC staff ready to welcome you. They will have blue shirts with the AMSTAR DMC logo and signage with the "group" or "individual" name. They will direct you to your vehicle.

IMPORTANT

Please be aware that you may encounter street vendors at the PUJ terminal who may attempt to sell beers, sodas, or water. We kindly request that you disregard these vendors. Regrettably, Amstar DMC is unable to intervene as the terminal is considered a public space. **Only accept services from staff identified by the Amstar logo.**



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Know Before you go E-ticket

What is the electronic ticket?

It is a digital form required by multiple institutions for entering or leaving the national territory.

It is mandatory for each passenger to truthfully complete the information on the electronic Ticket for the General Immigration Office, the General Customs Office and the Ministry of Public Health, according to Dominican laws 285-04, 115-17, 72-02 and 226-06.

You can access the online platform using the link below.

<https://eticket.migracion.gob.do/>